
Cabinet Member for Health and Adult Services

14th December 2015

Name of Cabinet Member:

Cabinet Member for Health and Adult Services, Councillor Caan

Director Approving Submission of the report:

Executive Director for People

Ward(s) affected:

N/A

Title:

Recommendations relating to the System Wide Review for Mrs F

Is this a key decision?

No

Executive Summary

This report presents the action plan in relation to a System Wide Review (SWR) carried out on behalf of the Coventry Safeguarding Adults Board. The report informs the Cabinet Member for Health and Adult Services of the outcome of the Health and Social Care Scrutiny Board (5) consideration of the SWR which took place following the death of Mrs F.

The Health and Social Care Scrutiny Board (5) at their meeting on 18th November 2015, gave detailed consideration to the Executive Summary report and associated action plans, which presented the findings of a Coventry Safeguarding Adults Board System Wide Review, which followed the death of Mrs F. The Board questioned, at length, representatives from a number of partner agencies involved in Mrs F's care in the weeks leading up to her death

Recommendations:

The Cabinet Member for Health and Adult Services is recommended to endorse the action plan - Appendix 2.

List of Appendices included:

Appendix 1 – Executive Summary

Appendix 2 - Multi Agency Action Plan

Other useful background papers:

None

Has it been or will it be considered by Scrutiny?

The Health and Social Care Scrutiny Board (5) considered the SWR at their meeting on 18th November 2015.

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Report title: Recommendations relating to SWR for Mrs F

1. Context (or background)

- 1.1 Mrs F was 80 years old when she died. Although she lived alone, in a variety of housing settings prior to her death, her granddaughter remained a major part of her family support network. During the time under analysis for this review, Mrs F was cared for both in hospital and in residential care setting. She had chronic vascular disease which she was aware would be life limiting if she declined any surgical intervention. Following discussion with health professionals and her granddaughter she made the decision not to proceed with any surgery.
- 1.2 Mrs F was discharged to a care home when it was agreed by her clinicians that she was medically ready for discharge from hospital. It was acknowledged that she would require significant support from health care professionals when she left hospital, therefore, she was transferred to a care home where she could receive the required level of support. While in the care home Mrs F developed tissue damage which became infected. As a result she was re admitted to hospital, where she died 5 days later as a result of the infection.
- 1.3 The organisations involved in this SWR are committed to ensuring that the issues identified are addressed. The recommendations within the SWR report form the basis of a Coventry Safeguarding Board action plan. The board will in addition, monitor the implementation of improvements within individual organisations.
- 1.4 The legal and policy framework and context (and associated practice experience and case law) was developing across the timeframe scrutinised by this review. The direction of travel in terms of national policy links closely to key lessons from this review.
- 1.5 The Health and Social Care Scrutiny Board noted the findings of the System Wide Review and the recommendations, actions and progress. During the robust questioning of agencies on Mrs F's care, a number of issues were explored, these included;
 - Clarifications about the monitoring process for the quality and standards of care homes in the city
 - Concerns about the on-going financial viability of care homes in the current austerity climate and the impact of introduction of the living wage. The Scrutiny Board asked whether there were any concerns about the current viability of care homes in the City, following press reports that national care home providers may withdraw services? The Scrutiny Board recommended writing to the Secretary of State for Health regarding these concerns and have added care homes, the standards and financial viability of this onto their work programme for future investigation.
 - Details were sought about funding by the Local Authority to care homes with financial difficulties.
 - The use of regulatory tools where there are concerns about care homes and the support provided to those care homes that need it from the Local Authority.
 - Clarification about the improved reporting and treatment of pressure ulcers by agencies involved.
 - Sought information on the progress of the Action Plan.

The Scrutiny Board agreed to follow up progress of the action plan in six months time and to write to Secretary of State for Health outlining the concerns raised through the meeting regarding potential quality implications of operating within the current resource constraints due to a lack of funding for adult social care.

2. Options considered and recommended proposal

- 2.1 Health and Social Care Scrutiny Board (5) considered the SWR at their meeting on 18th November 2015. The Board referred the matter to the Cabinet Member for Health and Adult Services, and that the Cabinet Member be recommended to endorse the action plan at Appendix 2

3. Results of consultation undertaken

- 3.1 No consultation has been undertaken as part of this report. However the granddaughter of Mrs F was involved in the system wide review.

4. Timetable for implementing this decision

- 4.1 Implementation of actions within the Action Plan will be monitored by the Safeguarding Adult Review Sub Group and reported to the Safeguarding Adult Board in accordance with local/national policy guidance.
- 4.2 Health and Social Care Scrutiny Board requested an update on progress with the implementation of the action plans to be presented to the May 2016 meeting.

5. Comments from Executive Director, Resources

- 5.1 Financial implications
None
- 5.2 Legal implications
None

6. Other implications

6.1 How will this contribute to the Council's priorities?

<http://www.coventry.gov.uk/councilplan>

The objectives within the action plan will support the Council deliver their objective to keep vulnerable people safe within their community and to be able to live healthier more independent lives.

6.2 How is risk being managed?

The key risks have been identified within the SWR process which led to the production of this report. The action plans have been developed to address these risks. The Safeguarding Adult Review Sub Group are accountable for monitoring the implementation of these plans in practice and for assuring the Safeguarding Adult Board that these have been delivered according to plan.

6.3 What is the impact on the organisation?

None

6.4 Equalities / EIA

No negative impacts are anticipated in relation to this review

6.5 Implications for (or impact on) the environment

None

6.6 Implications for partner organisations?

Coventry Safeguarding Adults Board will monitor the actions delivered by partners as set out in the action plans attached.

Report author(s):

Name and job title: Margaret Greer - Interim Serious Case Coordinator for Adults and Children

Directorate: People Directorate

Tel and email contact: 02476831528

Enquiries should be directed to the above person.

Contributor/approver name	Title	Directorate or organisation	Date doc sent out	Date response received or approved
Contributors:				
Lara Knight	Governance Services Co-ordinator	Resources	24/11/15	24/11/15
Margaret Greer	Interim Serious Case Review Coordinator	People		01/12/15
Simon Brake				27/11/15
Jill Ayres			25/11/15	
Other members				
Victoria Castree	Scrutiny Co-ordinator	Resources	24/11/15	24/11/15
Names of approvers for submission: (officers and members)				
Finance: Ewan Dewar	Finance Manager	Resources		01/12/15
Legal: Julie Newman	Legal Services Manager (People)	Resources		30/11/15
Director: Pete Fahy	Director Adult Services	People		26/11/15
Members: Councillor Caan	Cabinet Member for Health and Adult Services			25/11/15

This report is published on the council's website:
www.coventry.gov.uk/councilmeetings